



Repair Authorization

Date:

Repair #

For internal Use

8412 Heirloom Boulevard, College Grove, TN 37046

Exclusions: "Two Years on Us" policy does not apply to "Love for Less" (sale) purchases or Flash Sale items under \$200, promotional "Stackers" and any other items specifically designated as excluded during a given promotion.

Customer Information

Name:			
Address:		Email:	
City :	State:	Zip:	Phone:

Requested Repair

Brief Description of Piece (Please include approximate date of purchase):

Repair Issue (Check all that apply)	
Stretched cording	<input type="checkbox"/>
Broken cording	<input type="checkbox"/>
Broken/Failing embellishment	<input type="checkbox"/>
Setting loose/failing	<input type="checkbox"/>
Other/Addiitonal (please describe below)	<input type="checkbox"/>

Repair Acknowledgement

By requesting this repair I understand and acknowledge that LOVEthirteen will make every attempt to return the design in question to its original condition. I also understand and acknowledge that many crystals, stones, pendants, etc. are no longer available or stocked by LOVEthirteen - in this case I give LOVEthirteen full creative license to return the design to as close a point as possible to the original design. In the case of a broken design from which stones, crystals, or pendants have been lost - I understand that a charge may be incurred to replace the lost items and that LOVEthirteen will require my approval of the charges prior to proceeding with the repair. In the case of a restringing request for a design which has been stretched, I understand that on occasion a crystal or stone may be lost during the cutting and restringing process due to adhesives and finishes used in the original design. In such case, I give LOVEthirteen full creative license to return the design to as close a point as possible to the original design.

Customer Acknowledgement

Signature:
Printed Name:

**Please enclose this document with the piece for repair and return to: LOVEthirteen
8412 Heirloom Boulevard
College Grove, TN 37046**